

Matrix Business Services India Private Limited is committed to ensure **customer delight** by providing excellent service through continuous improvement to Quality Management System.

This will be achieved through

- Meet customer expectation for quality and timely delivery
- ➤ Adherence to applicable requirements and standards to protect the interest of all relevant stakeholders
- Improved operational excellence
- Embracing technology for increased productivity and accuracy
- > Employee participation and team Work

G.VISWANATHAN

Executive Director & President

Dated: 13th April, 2018

Matrix_Qual_Pol Version 2.0